

New Carts to be
delivered in December!

PLEASE NOTE CHANGE:
Carts must be out by 6 am
on the day of service.



Service Effective 1/1/2022

Your old EMPTY carts will be
picked up 1/3 thru 1/14/22.
You must have your empty
carts curbside during this time!

Frequently Asked Questions

- The City of New Berlin terminated their residential city-wide contract with Waste Management (formerly Advanced Disposal Services) effective 12/31/2021
- **Johns Disposal Service Inc.** will assume responsibility for residential garbage and recycling pickup effective 1/1/2022.
- As was the previous arrangement, trash will continue to be picked up on a weekly basis and recycling will be picked up every other week.

Will I be receiving new carts from Johns Disposal? If so, when can I expect delivery?

Yes, Johns will be delivering a new **BROWN** 95 gallon cart for trash and a new **GREEN** 95 gallon cart for recycling to all eligible residential properties. **Your carts will include an informational brochure and a 2022 garbage/recycling calendar & map. Delivery date of the new carts is anticipated to take place throughout the month of December.**

A 95-gallon cart is too large for me. Do I have another option?

Yes, residents who desire a smaller trash or recycling cart (48-gallon) must call Johns directly (262-473-4700) to schedule an exchange. Container exchanges will be made by Johns at no additional charge.

What if I'm not home when the new carts arrive.....what should I do?

Residents who are not home at the time of delivery of the new carts, are encouraged to make arrangements with a family member, neighbor, or friend to move the new carts up from the curb where they will be delivered, to your garage or near the house. Residents do NOT have the option to pick up the carts early or delay the delivery. **Keep in mind that Johns Disposal carts will not be emptied by Johns until the week of January 3, 2022.**

What happens to my old carts?

Waste Management will be picking up all old carts between 1/3/22 and 1/14/22. They will NOT COLLECT ANY CONTAINER WITH TRASH OR RECYCLING IN IT! CARTS MUST BE EMPTY. Please...Have your empty carts available for pickup during this timeframe.

I have a lot of garbage. Can I contract for an additional trash or recycling cart if I so desire?

Yes, an extra garbage or recycling cart must be arranged directly thru Johns Disposal (262-473-4700). An extra trash cart pickup is currently \$81/year, while an extra recycling cart pickup is \$63/year.

What about bulk item pickup?

Well good news here! ☺ Residents will be able to schedule up to **2 collections per month at no additional cost** and select their collection week. **Each pickup can include multiple items!** Bulk collection includes furniture, appliances (even Freon appliances!), bedding, carpeting (rolled, tied & no more than 4 ft in length) and other large items. Waste oil, automotive antifreeze, lead acid batteries and tires are also included! **Extra garbage in cans or bags and extra recycling in bins or clear plastic bags are also included in the bulk collection!** *Yippee!* Construction materials that are contained in 32-gallons cans that weigh less than 60-pounds are also allowed in the bulk items collection with no limit on the number of containers. *Just please....no loose construction materials are included.* Tires are limited to 8 small vehicle tires (sedan, SUV, pickup trucks etc) per home per year (not to exceed 2 per month). **Plus....up to 2 times per year, residents may choose to dispose of ONE household electronic in place of multiple bulk trash items!** This includes: consumer computers, consumer printers/fax/scanners, TVs, monitors, laptops, DVD/VCR players, & cell phones. *Pretty nice hey?*

Ok – what’s this going to cost me?

More good news – The \$144/year charge will remain the same on your upcoming property tax bill and will again be indicated as “Garbage/Recycling Fee”. This equates to just \$2.77/week.

Will my schedule for pickup be the same as it is currently?

Yes, garbage will be picked up weekly and recycling will be picked up every other week as it is now. However, your day of service *may* change. You will be notified by Johns Disposal *if* your day of pickup is changing. Please note the following change: **RESIDENTS MUST BE SURE TO HAVE THEIR CARTS OUT BY 6:00 AM ON THE DAY OF PICK-UP.**

Who owns the new carts?

Not you! ☺ Residents do not own the carts and *the carts must stay at the property if residents move away*. The contractor is responsible for normal wear to the cart, wheels or lid and will repair or replace the cart in a timely manner after the homeowner informs the Contractor of the problem. The owner/occupant of each residential unit is responsible for keeping the carts clean. The owner/occupant is responsible for damage, other than normal wear, such as melting from hot ashes, cuts from a saw or other avoidable damage.

I currently pay for Up-the Drive (UTD) service. Can I keep it?

Yes – but you will need to make that arrangement yourself directly with Johns Disposal. **There will be an extra charge of \$239.40 for calendar year 2022 for that service. This is payable directly to the hauler.** The City's contract will limit the cost of that premium service, and the associated annual increases, to a reasonable amount. **Johns will be contacting all of our current Up-the-Drive service customers via mail during the month of November to make the necessary arrangements.** However, interested parties are encouraged to reach out directly to Johns Disposal at any time to make the necessary arrangements (262-473-4700). Residents will place garbage in cans no larger than 32 gallons weighing less than 60 lbs. Residents will place recycling in a 32 gallon bin, with a lid, **provided by the contractor**. Cans and bins must be placed so they can be accessed by a small one-ton truck and not blocked by vehicles. Subscriptions must be for one year, paid in advance. The address will be invoiced for the curbside program thru the City, as well as billed directly for the up-the-drive service by Johns. Residents must call to schedule bulk item collection *at the curb*.

Is the pick-up of yard waste and/or leaves an option?

Yard waste collection is *not* automatically included. However, residents may request a special pickup for yard waste during the months of April – November. Residents must call the Contractor to schedule each yard waste collection. For calendar year 2022, the cost per collection will be \$50.00 per pickup. Yard waste collection costs will be subject to an annual increase of 4%. Each pickup includes up to three (3) cubic yards of yard waste. Materials must be properly prepared for collection in one the following ways: (a) contained in paper biodegradable bags (b) contained in 32-gallon containers which do not exceed 50 lbs. and / or (c) tied and bundled, not to exceed four (4) feet in length. No loose piles of yard waste will be collected. Yard waste collection includes: grass clippings, garden debris, leaves, brush (tied and bundled), and branches less than 5 inches in diameter. Yard waste collection does not include: dirt, sod rolls, root balls, branches, logs or stumps greater than 5 inches in diameter or black walnuts up to a limit of three yards (no large tree stumps allowed). Again, Johns Disposal should be contacted directly to schedule this service.

11/1/2021
11/10/2021 Updated

Once city-wide collection begins with Johns on 1/1/2022, who should I contact with problems or questions regarding pick-up or service?

Please contact Johns Disposal Service Inc directly at **262-473-4700** or use their [Contact Us Form](#) found on their website at Johndisposal.com

Office Hours

Monday thru Fridays 8 - 4:30 pm
Saturdays 8 – noon



And finally, scan the QR code to sign up for our [New Berlin Notes](#). This bimonthly newsletter will keep you better informed throughout this transition & is a great source of information for other City news, deadlines and events. *Sign up NOW!*